

**EMERGENCY SUPPORT FUNCTION 6**  
**MASS CARE, EMERGENCY ASSISTANCE, HOUSING**  
**AND HUMAN SERVICES**

**ICS FUNCTION:** Operations

**LEAD:** Island County Chapter, American Red Cross (ARC)  
Department of Emergency Management (DEM)

**SUPPORT:** Animal Control, General Services Administration (GSA)  
Parks and Recreation  
Public Health and Human Services  
Human Services  
Island County School Districts  
Fort Casey Conference Center, Seattle Pacific University  
County Charitable and Church Related Organizations  
Animal Shelters (W.A.I.F. and C.A.S.A.)

**I. INTRODUCTION**

**A. Purpose**

To coordinate efforts to provide mass care assistance, and human services following a major emergency or disaster for persons unable to provide for themselves.

**B. Scope**

This Emergency Support Function (ESF) addresses mass care and human service needs for all of Island County during a major emergency or disaster and the coordination required for opening shelters.

**II. POLICIES**

This ESF is directly related to ESF 1, Transportation, ESF 11, Agriculture and Natural Resources. Implementation of this ESF also is associated with ARC policies.

### **III. SITUATION**

#### **A. Emergency/Disaster Conditions and Hazards**

Island County is vulnerable to the effects of flooding, extreme wind and storm, earthquake damage, and possible effects of volcanic eruption. These hazards could cause damage such that evacuation and emergency sheltering would be necessary. While other hazards are possible, they are not expected to produce damage to such an extent.

#### **B. Planning Assumptions**

1. Mass care requirements during an emergency or disaster may overwhelm social service agencies.
2. Depending on the hazard and the severity of its effects, Island County may have limited numbers of shelters or the resources to manage shelters.
3. The ARC is responsible for mass care and shelter during an emergency or disaster. If the ARC cannot provide all of the services needed, victims will be referred to community, church, or other social service shelters that may be opened. Available shelters will be identified by a public information release to the local media.
4. The opening of ARC shelters for all jurisdictions will be coordinated through the County EOC.

### **IV. CONCEPT OF OPERATIONS**

#### **A. General**

1. Mass care provides for the immediate survival needs of victims through group services and facilities.
2. Mass care will normally be carried out during and immediately after an emergency/disaster until individual services can be provided. Mass care services are usually provided for less than a week, coordinated and managed by the local American Red Cross, in cooperation with local government.
3. The Red Cross provides only general population shelters. Special needs shelters or medical needs shelters are the responsibility of the local jurisdiction. The use of Medical Reserve Corps (MRC) personnel should be considered for staffing special needs shelters. The Red Cross may assist with cots or blankets and other physical resources if they are available.

4. Not for profit and for profit group homes, adult care facilities and other related facilities are responsible for planning and concluding their own sheltering agreements prior to the emergency or disaster.

**B. Organization**

1. The ARC will provide mass care services in accordance with arrangements between the Island County Chapter of the American Red Cross and the Island County DEM.
2. DEM will work with special population facilities to ensure they are planning for their own sheltering needs and identifying shortcomings in resources.
3. DEM will coordinate with local MRC organizations for planning and staffing special needs shelters.

**C. Procedures**

1. Mass care includes such basic human needs as emergency medical care; emergency shelter; emergency provisions of food, water, medicine, and other essential needs and how these resources will be provided to all citizens without regard to race, color, national origin, religion, sex, age, or disability.
2. DEM will request the Island County Chapter, ARC to provide general populations shelters in areas that have significant need or in locations where shelter facilities are located.
3. The DEM will work with special need population facilities and the Medical Reserve Corps to provide special needs and medical needs shelters. Due to limited facilities, equipment, and personnel any such facility will be limited in capability.
4. Individuals/families arriving at shelter/mass care facilities in recreational vehicles may use their vehicle, supplemented by shelter resources, or utilize the shelters provided. Facilities are generally selected with adequate parking areas in pre-planning by the ARC.

**V. RESPONSIBILITIES**

**A. Lead – Island County Chapter, ARC**

1. Under the National Response Framework (NRF) Emergency Support Function (ESF)

#6, Mass Care, the Department of Homeland Security is the ESF Coordinator and the FEMA is the Primary Agency. The ARC is a support agency.

2. The ARC provides disaster victims with food, clothing, shelter, first aid, and supplementary medical/nursing care (when resources permit, and meets other urgent needs. Red Cross shelters are equipped and staffed for normal populations and may or may not be able to accommodate special needs individuals.
3. Provide emergency assistance with recovery needs not met by insurance or government benefits
4. The ARC is responsible for establishing Disaster Assistance Teams and Family Service Centers to provide emergency assistance, as well as the interviewing of families, etc.
5. The opening of shelters or feeding stations is a function of the ARC. Either unilaterally or upon request by emergency management officials, the ARC will open, staff, and fund its shelters or feeding stations. The location of shelters or feeding stations will depend on the area affected, accessibility, security, and staff and supply considerations.
6. The ARC will assess shelter equipment needs and resources and provide shelter management training as resources permit.
7. Maintain and update shelter agreements.
8. Provide liaison to county EOC when requested.

**B. DEM**

1. Coordinate with ARC, the activities of local agencies charged in for the provision of emergency mass shelters.

2. Inform the Island County Chapter, ARC of the need for shelters and/or feeding stations, areas to be evacuated, and when possible, the approximate number of evacuees.
3. Coordinate and maintain liaison, through the EOC, with the ARC.
4. Provide coordination for shelter planning and resourcing with not for profit and for profit special needs facilities and medical need facilities in Island County.
5. Coordinate with the Medical Reserve Corps in Island County for support of medical needs shelters and special needs shelters or facilities.

**C. Supporting**

1. Island County Public Health Department
  - a. Respond to the humanitarian and personal needs of disaster victims by referring them to appropriate agencies, organizations or individuals.
  - b. Provide for coordination and review of health and sanitation services at mass care facilities.
  - c. Coordinate the provision of Public Health nursing staff to shelters.
  - d. Provide Public Health disease prevention and surveillance at mass care facilities and special needs facilities during emergencies and disasters.
2. Animal Services, GSA
  - a. Establish and manage pet shelters in proximity to Red Cross Shelters for pet owners at the shelter, as resources and equipment allow.
  - b. Coordinate the provisions of transportation of pets to the shelters, as appropriate and feasible.

- c. Coordinate the disaster care of pets and farm animals as appropriate and feasible with Whidbey Animal Improvement Foundation (W.I.A.F.) and Camano Animal Shelter Association (C.A.S.A.)
- 3. Parks and Recreation
  - a. Identify county properties that can serve as temporary mass care tent, RV, and trailer sites.
  - b. Coordinate with City Parks and Recreation programs for locating temporary mass care tent, RV, and trailer sites.
- 4. Public Information

Coordinate all public information and instructions and media relations as defined in the CEMP Basic Plan Appendix 2, Public Information.

## **VI. RESOURCE REQUIREMENTS**

TO BE DETERMINED

## **VII. REFERENCES**

- A. Washington State Comprehensive Emergency Management Plan
- B. American Red Cross Disaster Services Program (ARC 3000 Series)
- C. Island County CEMP, References

## **VIII. TERMS AND DEFINITIONS**

See Island County CEMP References, Definitions and Acronyms

## **TABS**

**TAB A      Red Cross Shelter Agreements Supporting Island County**

WHIDBEY ISLAND						
NSS #	Shelter Name	Evac Cap.	Post Impact Cap.	Town	ZIP Code	Islands Chapter
66029	Clinton Community Hall (Warning)	87	87	Coupeville	98239	
66028	Coupeville Community Center (Warning)	150	75	Coupeville	98239	
29789	Coupeville Elementary School	225	112	Coupeville	98239	
27379	Coupeville High School	463	231	Coupeville	98239	
68722	Coupeville Middle School	862	431	Coupeville	98239	
7717	Trinity Lutheran Church	1250	625	Freeland	98249	
76909	South Whidbey Assembly of God	100	50	Langley	98260	
65889	Christian Reformed Church	150	75	Oak Harbor	98277	
14432	Hillcrest Elementary School	244	122	Oak Harbor	98277	
2304	North Whidbey Middle School	730	365	Oak Harbor	98277	
3551	Oak Harbor First Methodist Church	150	75	Oak Harbor	98277	
10263	Oak Harbor High School	553	276	Oak Harbor	98277	
2385	Oak Harbor Middle School	316	158	Oak Harbor	98277	
71936	Oak Harbor Senior Center	150	75	Oak Harbor	98277	
66025	Regency on Whidbey (secondary)	140	70	Oak Harbor	98277	
68718	Whidbey Presbyterian Church	400	0	Oak Harbor	98277	

CAMANO ISLAND –STANWOOD						
NSS #	Shelter Name	Evac Cap.	Post Impact Cap.	Town	ZIP Code	Snohomish Chapter
2279	Warm Beach Free Methodist Church	75	37	Stanwood	98292	
2961	Stanwood High School	310	155	Stanwood	98292	
2963	New View Church	40	20	Stanwood	98292	
4824	Stanwood Four Square Church	300	150	Stanwood	98292	
5458	Cedar Home Elementary School	375	187	Stanwood	98292	
6428	Cedar Home 7 <sup>th</sup> Day Adventist Church	78	39	Stanwood	98292	
6430	Saint Cecilia Catholic Church	35	17	Stanwood	98292	
6434	Port Susan Middle School	400	200	Stanwood	98292	
7951	Stanwood Middle School	337	168	Stanwood	98292	
73143	Warm Beach Conference Center	760	380	Stanwood	98292	
1610	Four Springs Lake Preserve	0	0	Camano Island	98282	
10094	Camano Senior Services Association	330	165	Camano Island	98282	
10116	Camano Lutheran Church	300	150	Camano Island	98282	
10225	Camano Chapel	800	400	Camano Island	98282	
10235	Camano County Club Clubhouse	300	150	Camano Island	98282	
14702	Church of Latter day Saints	500	250	Camano Island	98282	
14703	Camano Community Center	60	30	Camano Island	98282	
31361	Utsalady Elementary School	500	250	Camano Island	98282	
77453	Saint Aidan Episcopal Church	150	75	Camano Island	98282	